FLEETWOOD
WINDOWS & DOORS
www.FLEETWOODUSA.com

LIMITED LIFETIME WARRANTY

Fleetwood Windows & Doors warrants that the hardware and components for all products will be free of all defects in material and workmanship that significantly impair their operation and proper usage. *Commercial projects, e.g. condominiums and multi-family residential projects carry a limited two (2) year warranty.*

Glass:

- Monolithic Glass:
  - Monolithic glass will be free of significant obstruction for the life of the product.
  - Butt glazed units have a one (1) year warranty.
- Insulated Glass:
  - Insulated glass supplied by Fleetwood will be free of significant obstruction within the air space (e.g. chips, scratches, fingerprints, moisture, distortion, discoloration). If glass is deemed defective, Fleetwood will provide new glass to an Authorized Dealer, free of charge for the first ten (10) years. After the tenth (10th) year, a charge equal to 50% of the list price will be charged to the Dealer.
  - Laminated glass carries a five (5) year warranty.
  - Butt glazed units have a one (1) year warranty.

Finishes:

- Aluminum Painted Finishes: AAMA 2605
  - TEN (10) YEAR "Edge Armor" WARRANTY regardless of location (2.3 Care & Maintenance Instructions)
  - FIVE (5) YEAR "Special Care" WARRANTY regardless of location (2.3 Care & Maintenance Instructions)
  - FIVE (5) YEAR WARRANTY and TWO (2) YEARS if installed within three (3) miles of salt water
- Aluminum Anodized Finishes:
  - FIVE (5) YEAR "Special Care" WARRANTY regardless of location (2.3 Care & Maintenance Instructions)
  - FIVE (5) YEAR WARRANTY and THREE (3) YEARS if installed within three (3) miles of salt water
- Fiberglass Painted Finishes: AAMA 625 (Color Retention & Adhesion)
  - FIVE (5) YEAR WARRANTY

Note: It is the responsibility of the end user to confirm the Authorized Dealer has disclosed if FLEETWOOD merchandise provided was:

- Factory Glass Provided: Otherwise the glass and glass fit are not guaranteed.
- Factory Finished: Otherwise the finish is not guaranteed.
- Factory Fabricated: Otherwise nothing is under warranty.

Exclusions: Products for which FLEETWOOD has not been paid in full. [1]Corrosion. [2]Installation related issues and products not maintained in accordance with the Care & Maintenance Instructions. Non-factory modifications. Pivot door closers older than 10 years. Sash balances (replaced more than once). Failures caused by structural settlement, vibration, localized heat exceeding 150 degrees, acts of nature, product abuse, harmful fumes, vapors or chemicals. Glass cracks, runs, surface damage, spontaneous breakage, normal glass deflection, temporary extrusion bowing from direct sun exposure (thermal twisting) , rattling of grids between glass panes, normal tempering distortion, failure resulting from installation in high moisture areas, failure to order capillary tubes or properly close them, non-factory applied film, uniform finish fading, finish crazing at joints on lighter anodizing shades. Glass and metal possess natural imperfections. Though perfection is not possible, Fleetwood uses a 60" determination distance whereas the Federal Government (ASTM) allows 120".

Remedy: The original six digit order number must be submitted in writing by an Authorized Dealer. Fleetwood will determine the remedy process within 72 hours, e.g. replace or repair. F.O.B. the factory; Freight Collect. Replacement materials do not extend the time period of the original warranty. If the Authorized Dealer is no longer an active dealer or refuses to be the liaison an Authorized Dealer must be hired. Labor and any expenses related to replace or repair product are not covered under this warranty. The warranty obligations are deemed to be performed in the County of Riverside, State of California. The exclusive forum for any dispute between the purchaser and Fleetwood will be the Superior Court (Riverside County). Fleetwood's standard "Terms & Conditions" were part of the original order and therefore part of this warranty. A time relevant copy will be provided upon request.

The foregoing warranty and remedies are exclusive and are made expressly in lieu of all other warranties, expressed or implied, whether in fact or by operation of law statutory or otherwise. Fleetwood neither assumes nor authorizes any other person or entity to assume for it any other liability in connection with the sale, installation or use of the product. In no event will Fleetwood be liable to the purchaser for any damages including but not limited to, any direct, special incidental or consequential damages arising out of or relating to the sale, installation or use of or inability to use the product or any claim by any other party.

FLEETWOOD Windows & Doors Warranty Service Department
PO Box 1086♦ Corona ♦ California ♦ 92878

The standard Dealer "Terms & Conditions" are made a part of this warranty and are available upon request.
[1]Refer to Fleetwood website for more information on Care & Maintenance.
[2]If the product was not installed according to the installation instructions, it is not under warranty.

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